

29th August 2018

TO ALL OUR VALUED CUSTOMERS & PORT USERS,

TEMPORARY POWER SHUTDOWN FOR UPS MAINTENANCE

This serves to inform all our valued customers and port users that Northport will be undergoing UPS maintenance, scheduled as follows:-

31st August 2018 (Friday) between 0000hrs until 0115hrs.

During this period;

- a) All operation activities throughout Northport will be temporarily suspended.
- b) Terminal gates will be operated manually.
- c) All outgoing traffic except public vehicles will not be allowed to exit.
- d) All systems related to operation will not be accessible.

All necessary arrangements and preparation have been made to minimize the downtime impact including contingency plan in the unlikely event of a prolonged downtime.

For further clarification and inquiries, please contact the following numbers:-

- I. **Northport's Customer Service Center** at 03-3169 8000
- II. **Container Operations Helpdesk** at 03-3169 8605/8767

Appreciate your highly attention and cooperation to share this information with fellow members of respective organizations.

We thank you for your kind understanding on this matter.

Yours sincerely,

NORTHPORT (MALAYSIA) BHD



DATO' AZMAN SHAH BIN MOHD YUSOF
Chief Executive Officer